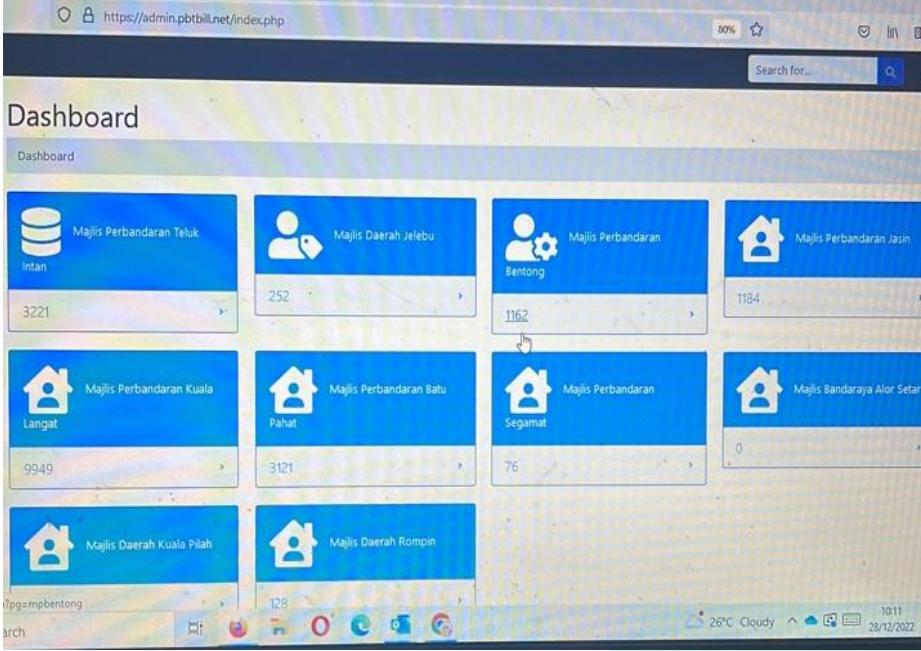
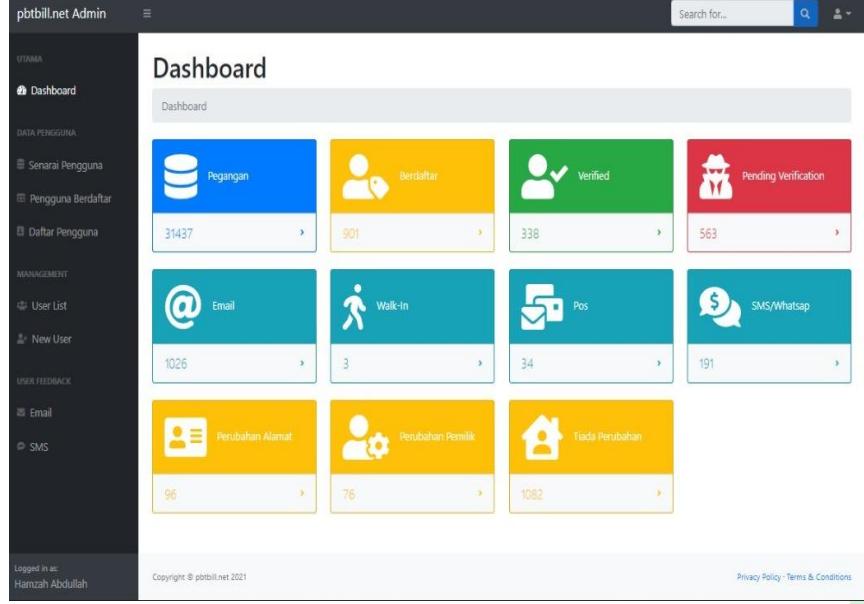
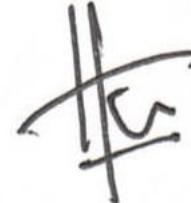


SYSTEM CHANGE REQUEST FORM (SCR)

Client/Company Name:	DataPos
Date and Time:	17 th November 2025, 11:00 AM
Requester Detail:	Name: Norfaezah Binti Bahari Position: Business development Email Address: norfaezah.bahari@pos.com.my Phone Number: 0192402030
Project Name:	
Request / Problem Statement: Provide a brief description of the requested change.	<div style="border: 1px solid #ccc; padding: 10px; width: 100%;">  <p style="text-align: center; margin-top: 10px;">- Example eBill dashboard for Admin DataPos</p> </div>

	 <p>The screenshot shows the 'Dashboard' page of the pbtbill.net Admin interface. The left sidebar contains navigation links for 'UTAMA', 'DATA PENGGUNA', 'MANAGEMENT', and 'USER FEEDBACK'. The main area displays a grid of service statistics:</p> <table border="1"> <thead> <tr> <th>Category</th> <th>Service</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td rowspan="4">Pegangan</td> <td>Pegangan</td> <td>31437</td> </tr> <tr> <td>Berdaftar</td> <td>901</td> </tr> <tr> <td>Verified</td> <td>338</td> </tr> <tr> <td>Pending Verification</td> <td>563</td> </tr> <tr> <td rowspan="4">Email</td> <td>Email</td> <td>1026</td> </tr> <tr> <td>Walk-in</td> <td>3</td> </tr> <tr> <td>Pos</td> <td>34</td> </tr> <tr> <td>SMS/Whatsapp</td> <td>191</td> </tr> <tr> <td rowspan="3">Perubahan Alamat</td> <td>Perubahan Alamat</td> <td>96</td> </tr> <tr> <td>Perubahan Pemilik</td> <td>76</td> </tr> <tr> <td>Tiada Perubahan</td> <td>1082</td> </tr> </tbody> </table> <p>Log in as: Hamizah Abdullah Copyright © pbtbill.net 2021 Privacy Policy - Terms & Conditions</p>	Category	Service	Count	Pegangan	Pegangan	31437	Berdaftar	901	Verified	338	Pending Verification	563	Email	Email	1026	Walk-in	3	Pos	34	SMS/Whatsapp	191	Perubahan Alamat	Perubahan Alamat	96	Perubahan Pemilik	76	Tiada Perubahan	1082
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<p>Description of Problem: Provide a detailed description of the problem, circumstances, leading to the requested change.</p>	<p>User request</p>																												
<p>Reasons and Justification:</p>	<p>Additional request</p>																												

Describe the reason why the change has been requested.	
Supporting Information: Provide screenshots of the error if any.	
Additional Professional Services: Describe any and all additional professional services requested.	
Priority to Implement: Describe priority assigned by the requester – may be on a five-point scale.	High
Expected date of effect:	2 days upon confirm final requirement
Software version track:	V1.0.0
Schedule Impact: Time required for the change.	
Financial Impact: Estimated cost of the change. (RM1,200.00 per manday)	RM 7,000.00 (PO already received)

Report prepared by PM: (Project Manager):	 Muhammad Hazwani
Review by CTO: (Chief Technology Officer)	 Ricky Lee Kin link
Acknowledge and Agreed by Requestor: (Signature & Company Stamp)	 Farzah DATAPOS (M) SDN BHD